



AOV INTERNATIONAL LLP

BIO-MEDICAL EQUIPMENT MAINTENANCE & MANAGEMENT PROGRAM (BMMP) OF
PUNJAB HEALTH SYSTEMS CORPORATION

SERVICE REPORT 63865



HOSPITAL NAME	CHC KOTISE KHAN	COMPLAINT NUMBER	PR31974
HOSPITAL TYPE	CHC	COMPLAINT RECEIVED DATE/TIME	21/03/2025
DISTRICT	MOGA	COMPLAINT ATTENDED DATE/TIME	26/03/2025
USER CONTACT DETAILS	98556 82660	COMPLAINT RECTIFIED DATE/TIME	28/03/2025
EQUIPMENT TYPE (TICK THE BOX)	☒ UNDER CONTRACT ☐ UNDER WARRANTY ☐ UNDER AMC/CMC ☐ PHYSICAL DAMAGE ☐ CONDEMNED		

EQUIPMENT NUMBER	U150050065	MANUFACTURER	Reiter
EQUIPMENT NAME	Retinoscope	MODEL NO.	NA
DEPARTMENT	Eye OPD	SERIAL NUMBER	NA

PROBLEM IDENTIFIED	
ACTION TAKEN	check & found that this is very old model, this is incident case its mirror are broken from inside its head, we send this for repair but its authorised vendor of reiter gen world

PHASE - NEUTRAL (VOLT):	PHASE - EARTH (VOLT):	NEUTRAL - EARTH (VOLT):
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ENGINEER'S REMARKS	medical device" declared that no spare or mirror available and this is not repairable and recommended for Condemnation. Retinoscope battery also not repairable.
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SPARES CONSUMED	PART NAME	QTY.	SERIAL NO. / LOT NO.
	hand piece	1	

CUSTOMER REMARKS IF ANY	
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JOB COMPLETED SATISFACTORY	☐ YES ☐ NO	FOR AOV INTERNATIONAL LLP
CUSTOMER SIGNATURE WITH SEAL	21/03/25	9289690095
	Senior Medical Officer	ENGINEER NAME & SIGNATURE
	Primary Health Centre	