

# AOV INTERNATIONAL LLP

**BIO-MEDICAL EQUIPMENT MAINTENANCE & MANAGEMENT PROGRAM (BMMP) OF  
PUNJAB HEALTH SYSTEMS CORPORATION  
SERVICE REPORT**

**59123**



HOSPITAL NAME	CNC - Jalandhar	COMPLAINT NUMBER	PB-27486
HOSPITAL TYPE	CNC	COMPLAINT RECEIVED DATE/TIME	2024-12-10
DISTRICT	Fazilka	COMPLAINT ATTENDED DATE/TIME	2024-12-15
USER CONTACT DETAILS	76965-26893	COMPLAINT RECTIFIED DATE/TIME	22-01-25
EQUIPMENT TYPE (TICK THE BOX)	<input checked="" type="checkbox"/> UNDER CONTRACT <input type="checkbox"/> UNDER WARRANTY <input type="checkbox"/> UNDER AMC/CMC <input type="checkbox"/> PHYSICAL DAMAGE <input type="checkbox"/> CONDEMNED		

<b>EQUIPMENT DETAIL</b>	EQUIPMENT NUMBER: 4060020038	MANUFACTURER: Galaxy India
	EQUIPMENT NAME: OT Table Electro HYDRATOR	MODEL NO: Acusa
	DEPARTMENT: OT	SERIAL NUMBER: N/A

**PROBLEM IDENTIFIED:** not working. controller card and remote faulty

**ACTION TAKEN:** Check the equipment and found controller card and remote is faulty. machine is out of production being obsolete model so company will not be able to provide the spare parts of the same.

PHASE - NEUTRAL (VOLT):     
  PHASE - EARTH (VOLT):     
  NEUTRAL - EARTH (VOLT):

**ENGINEER'S REMARKS:** obsolete model, recommended to Condemnation.

SPARES CONSUMED	PART NAME	QTY.	SERIAL NO. / LOT NO.
	/		
	/		

**CUSTOMER REMARKS IF ANY:**

JOB COMPLETED SATISFACTORY <input type="checkbox"/> YES <input type="checkbox"/> NO CUSTOMER SIGNATURE WITH SEAL: <i>Lakhwinder Singh</i> OT in charge	FOR AOV INTERNATIONAL LLP 92896-90073 Vipan Kumar Utk ENGINEER NAME & SIGNATURE
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**END OF LIFE OF OPERATION TABLE**

Dear Sir,

This is to inform you that the below machine are out of production being obsolete model so company will not be able to provide the spare parts of the same.

1. OPERATION TABLE MODEL: ACURA (SR NO.: 030112017/02)

Thanking You,

For and On Behalf Of M/s Galaxy India



Authorized Signatory