

AOV INTERNATIONAL LLP

**BIO-MEDICAL EQUIPMENT MAINTENANCE & MANAGEMENT PROGRAM (BMMP) OF
PUNJAB HEALTH SYSTEMS CORPORATION**



39679

SERVICE REPORT

HOSPITAL NAME	DH Ludhiana	COMPLAINT NUMBER	PB19722
HOSPITAL TYPE	DH	COMPLAINT RECEIVED DATE/ TIME	23/05/24
DISTRICT	Ludhiana	COMPLAINT ATTENDED DATE/ TIME	23/05/24
USER CONTACT DETAILS	8427275758	COMPLAINT RECTIFIED DATE/ TIME	23/05/24
EQUIPMENT TYPE (TICK THE BOX)	<input checked="" type="checkbox"/> UNDER CONTRACT <input type="checkbox"/> UNDER WARRANTY <input type="checkbox"/> UNDER AMC/CMC <input type="checkbox"/> PHYSICAL DAMAGE <input type="checkbox"/> CONDEMNED		

EQUIPMENT DETAIL	EQUIPMENT NUMBER: 2120130491	MANUFACTURER: esate
	EQUIPMENT NAME: ultrasound	MODEL NO: my lab 40
	DEPARTMENT: Radiology	SERIAL NUMBER: 30152024

PROBLEM IDENTIFIED: Not working

ACTION TAKEN: Checked and found that convex probe is faulty and need to replace, one knob at keyboard is faulty as per letter of esate this is obsolete model and end of life and no spare parts available, so

PHASE - NEUTRAL (VOLT):
 PHASE - EARTH (VOLT):
 NEUTRAL - EARTH (VOLT):

ENGINEER'S REMARKS: We can't provide any spare, and this machine is not repairable, and recommended for condemnation, end of life letter is attached with this report for your reference.

SPARES CONSUMED	PART NAME	QTY.	SERIAL NO. / LOT NO.
	NA	NA	NA
	/	/	/

CUSTOMER REMARKS IF ANY:

JOB COMPLETED SATISFACTORY: YES NO

CUSTOMER SIGNATURE WITH SEAL: *[Signature]*

FOR AOV INTERNATIONAL LLP: *[Signature]*

ENGINEER NAME & SIGNATURE: *[Signature]*





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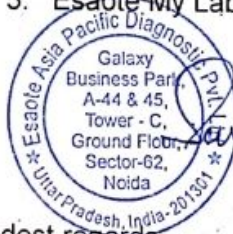
CIN No.: U85100DL2007PTC170446

END OF LIFE OF ESAOTE USG MACHINES

Dear sir,

This is to inform you that the below machine are out of production being obsolete model so company will not be able to provide the spare parts for the same.

1. Esaote My Lab 40 with sr. no. 40-12712
2. Esaote My Lab 40 with sr. no. 30646044
3. Esaote My Lab 40 with sr. no. 4012455



Kindest regards

Sanjay Kumar

Manager-Technical Service (India and Subcontinent)
Esaote Asia Pacific Diagnostic Pvt. Ltd