



BioMedix

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Ref No- BMOD/HO/SER/Letter/100924 / 1

Date: 10.09.2024

To,

AOV International LLP

Mohali.

Subject: End of Life Support for Unicos Autorefractometer model URK700 S/N K7KBB5A

Dear Sir,

We hereby wish to inform you that the **Unicos Autorefractometer model URK700 S/N K7KBB5A** supplied at your hospital is more than 12 years old equipment now and out of Spares & Service support due to parts obsolescence. We also wish to inform that it would be better in future to go for the new **Unicos Autorefractometer Model URK800F** system if the situation permits.

Thanks & Regards

Authorised Signatory.

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AOV INTERNATIONAL LLP

BIO-MEDICAL EQUIPMENT MAINTENANCE & MANAGEMENT PROGRAM (BMMP) OF
PUNJAB HEALTH SYSTEMS CORPORATION



51873

SERVICE REPORT

HOSPITAL NAME	DH Barnala	COMPLAINT NUMBER	PB 23203
HOSPITAL TYPE	DH	COMPLAINT RECEIVED DATE/ TIME	21/8/24
DISTRICT	Barnala	COMPLAINT ATTENDED DATE/ TIME	22/8/24
USER CONTACT DETAILS		COMPLAINT RECTIFIED DATE/ TIME	12/9/24
EQUIPMENT TYPE (TICK THE BOX)	<input checked="" type="checkbox"/> UNDER CONTRACT <input type="checkbox"/> UNDER WARRANTY <input type="checkbox"/> UNDER AMC/CMC <input type="checkbox"/> PHYSICAL DAMAGE <input type="checkbox"/> CONDEMNED		

EQUIPMENT DETAIL	EQUIPMENT NUMBER: 2020050056	MANUFACTURER: Unicef Healthcare
	EQUIPMENT NAME: Keratometer auto refractometer	MODEL NO: URK-700
	DEPARTMENT: Eye old	SERIAL NUMBER: K7K BBSA

PROBLEM IDENTIFIED: Machine not working

ACTION TAKEN: Checked and found that auto refractometer is not working properly. I have requested to OEM visit but the OEM has denied to attend on support this call because this is 12 years old and its spare parts not available from company side due to obsolesced model so company has declared its end of life certificate so this machine is recommended for condemnation.

PHASE - NEUTRAL (VOLT):
 PHASE - EARTH (VOLT):
 NEUTRAL - EARTH (VOLT):

SPARES CONSUMED	PART NAME	QTY.	SERIAL NO. / LOT NO.
	/		

CUSTOMER REMARKS IF ANY:

JOB COMPLETED SATISFACTORY <input type="checkbox"/> YES <input type="checkbox"/> NO CUSTOMER SIGNATURE WITH SEAL 	FOR AOV INTERNATIONAL LLP ENGINEER NAME & SIGNATURE
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