

AOV INTERNATIONAL LLP

**BIO-MEDICAL EQUIPMENT MAINTENANCE & MANAGEMENT PROGRAM (BMMP) OF
PUNJAB HEALTH SYSTEMS CORPORATION**



SERVICE REPORT

51919



| | | | |
|-------------------------------|---|-------------------------------|----------|
| HOSPITAL NAME | DH Ludhiana | COMPLAINT NUMBER | PB 24389 |
| HOSPITAL TYPE | DH | COMPLAINT RECEIVED DATE/TIME | 18/9/24 |
| DISTRICT | Ludhiana | COMPLAINT ATTENDED DATE/TIME | 19/9/24 |
| USER CONTACT DETAILS | 8427542124 | COMPLAINT RECTIFIED DATE/TIME | 19/9/24 |
| EQUIPMENT TYPE (TICK THE BOX) | <input checked="" type="checkbox"/> UNDER CONTRACT <input type="checkbox"/> UNDER WARRANTY <input type="checkbox"/> UNDER AMC/CMC <input type="checkbox"/> PHYSICAL DAMAGE <input type="checkbox"/> CONDEMNED | | |

| | | |
|------------------|------------------------------------|----------------------------|
| EQUIPMENT DETAIL | EQUIPMENT NUMBER: 2120130259 | MANUFACTURER: Melkon Kohen |
| | EQUIPMENT NAME: multi Para Patient | MODEL NO: NA |
| | DEPARTMENT: OT (Surgery) | SERIAL NUMBER: 0004025 |

PROBLEM IDENTIFIED: Not working

ACTION TAKEN: Check and found that BP module error comes on display, check the monitor and found that motherboard is faulty and as per OEM quotation it repairs cost is more than 50% of its actual cost so

PHASE - NEUTRAL (VOLT): 230
 PHASE - EARTH (VOLT): 220
 NEUTRAL - EARTH (VOLT): 2

ENGINEER'S REMARKS: This machine is going to RBER and otherwise except BP ~~mod~~ module monitor parameters are working and recommended for RBER.

| SPARES CONSUMED | PART NAME | QTY. | SERIAL NO. / LOT NO. |
|-----------------|-----------|------|----------------------|
| | | | |
| | | | |

CUSTOMER REMARKS IF ANY: ✓

JOB COMPLETED SATISFACTORY YES NO

CUSTOMER SIGNATURE WITH SEAL: *Dr. Damanpreet Singh*
 M.B.B.S, D.L.O (ENT), M.S. ENT, Specialist, PCMB - 1, Ludhiana

FOR AOV INTERNATIONAL LLP
Manpreet Singh
 8448985219
 ENGINEER NAME & SIGNATURE



Ref: NKI/AOVI/230922/001

Date: 22/09/2023

To,
AOV International LLP
1 ST Floor, Plot no 986, JLPL Industrial
Sector 82, Mohali Chandigarh,
SAS Nagar, Punjab, 160055.

Sub: Spare Quotation.

Dear Sir,

Please find the spare quotation for Nihon Kohden Monitor Installed in Department.

| S.N. | Description | Unit Price (Rs.) | Qty | Total Price (Rs.) |
|------|---|------------------|-----|-------------------|
| 1 | MODEL-SVM7601K UR-43052-SK Mainboard | 80000 | 1 | 80000 |
| | | GST | 12% | 9600 |
| | Total Value | | | 89600 |

Total Rupees: Eighty-Nine Thousand Six Hundred Rupees Only.

Thanking you and assuring you best services all time.

For Nihon Kohden India Pvt. Ltd.


Authorized Signatory