

AOV INTERNATIONAL LLP



**BIO-MEDICAL EQUIPMENT MAINTENANCE & MANAGEMENT PROGRAM (BMMP) OF
PUNJAB HEALTH SYSTEMS CORPORATION
SERVICE REPORT**



35369

HOSPITAL NAME	Dn Mukatsar	COMPLAINT NUMBER	PB20689
HOSPITAL TYPE	DH	COMPLAINT RECEIVED DATE/ TIME	26-6-24
DISTRICT	Mukatsar	COMPLAINT ATTENDED DATE/ TIME	26-6-24
USER CONTACT DETAILS	9876129122	COMPLAINT RECTIFIED DATE/ TIME	26-6-24
EQUIPMENT TYPE (TICK THE BOX)	<input checked="" type="checkbox"/> UNDER CONTRACT <input type="checkbox"/> UNDER WARRANTY <input type="checkbox"/> UNDER AMC/CMC <input type="checkbox"/> PHYSICAL DAMAGE <input checked="" type="checkbox"/> CONDEMNED		

EQUIPMENT DETAIL	EQUIPMENT NUMBER: 2170040018	MANUFACTURER: Trausaia
	EQUIPMENT NAME: Fully Auto Analyser	MODEL NO: XL-640
	DEPARTMENT: Lab	SERIAL NUMBER: 640035

PROBLEM IDENTIFIED: M/c not working.

ACTION TAKEN: Check M/c and found there is multiple spare parts are faulty and machine is older than 14 years according to OEM ref. latter they are not provide spare of that M/c so recommended for condemnation of that M/c.

PHASE - NEUTRAL (VOLT): 234
 PHASE - EARTH (VOLT): 230
 NEUTRAL - EARTH (VOLT): 4

ENGINEER'S REMARKS: Recommended for condemnation

SPARES CONSUMED	PART NAME	QTY.	SERIAL NO. / LOT NO.
N/A			

CUSTOMER REMARKS IF ANY: N/A

JOB COMPLETED SATISFACTORY <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	FOR AOV INTERNATIONAL LLP Ashish 9289690094
CUSTOMER SIGNATURE WITH SEAL 	ENGINEER NAME & SIGNATURE



Ref. No.: TBM/NZ-III/S-056/2024-25
Date : 07/06/2024

To,
The Senior Medical Officer,
Civil Hospital,
Sri Muktsar Sahib

Sub.: Regarding the life span of Lab Instrument XL 640 with Serial No. 640035.

Dear Sir/ Madam,

First of all we would like to thank you for using our Fully Automated Biochemistry Analyzer XL 640 since February 2010.

We would like to bring to your kind notice that this Instrument has already worked for more than Fourteen Years and you have run enough samples on it. At present the instrument is not in function and had lived up its working Life Span.

Now we have various upgraded model available with us like as XL-640 CRS and XL-1000 in Fully Automated Biochemistry Analyzer Range which have many advanced features in comparison to XL 640.

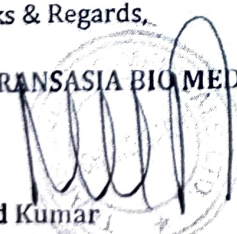
So you are requested to kindly condemn the said equipment and upgrade to new Equipment from the available range.

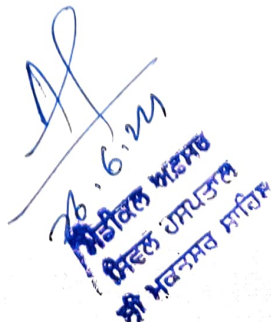
We at Transasia Bio-Medicals Ltd. believe these instruments will be very helpful in serving customers. We are more than willing to assist you in explaining about the features and advantages and our representatives will make themselves available for any further information.

Thanking you and assuring of our best services at all times.

Thanks & Regards,

For TRANSASIA BIO MEDICALS Ltd.,


Vinod Kumar
Dy. Regional Service Manager
M.: +91-9316032210
E mail: c.vinod@transasia.co.in


26.6.24
श्री मन्मथ साहिब
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