



AOV INTERNATIONAL LLP
BIO-MEDICAL EQUIPMENT MAINTENANCE & MANAGEMENT PROGRAM (BMMP) OF
PUNJAB HEALTH SYSTEMS CORPORATION
SERVICE REPORT



34280

HOSPITAL NAME	DH NAWANSHAR	COMPLAINT NUMBER	H.N.F
HOSPITAL TYPE	District Hospital	COMPLAINT RECEIVED DATE/TIME	15/12/23
DISTRICT	NAWANSHAR	COMPLAINT ATTENDED DATE/TIME	
USER CONTACT DETAILS	9463905505	COMPLAINT RECTIFIED DATE/TIME	15/12/23

UNDER CONTRACT UNDER WARRANTY UNDER AMC/CMC PHYSICAL DAMAGE CONDEMNED

EQUIPMENT NUMBER : 2180060304	MANUFACTURER : Johnson & Johnson
EQUIPMENT NAME : HARMONIC SCALPEL	MODEL NO : G1-220
DEPARTMENT : MAIN OT	SERIAL NUMBER : 88177

PROBLEM IDENTIFIED : Please do not use this MACHINE for any Surgeries

ACTION TAKEN : Please be Informed that below mentioned machine is discontinued and repair STOP. We request you to please Do not use this MACHINE for any Surgeries.

PHASE - NEUTRAL (VOLT) : PHASE - EARTH (VOLT) : NEUTRAL - EARTH (VOLT) :

ENGINEER'S REMARKS : This MACHINE is not useable

SPARES CONSUMED	PART NAME	QTY.	SERIAL NO. / LOT NO.

CUSTOMER REMARKS IF ANY

JOB COMPLETED SATISFACTORY YES NO


CUSTOMER SIGNATURE WITH SEAL : *Bekal Rai*

PARAMVIR PRINCE
Pharmacy Officer
Reg. No. 14671
District Hospital Nawanshahr

FOR AOV INTERNATIONAL LLP

Harbreet Singh

ENGINEER NAME & SIGNATURE : *Homin*



AOV International LLP, 1st Floor, Plot No. 986, JLPL Industrial Sector 82, SAS Nagar, Mohali (Punjab), Pin Code : - 160055, Mob.: 9289690100 / 9289690101

TOLL FREE NUMBER : 1800 - 419- 9938

1st December 2023

To,
Civil Hospital,
Nawashehr.

End of Service Support Letter

Dear Dr./Sir/Madam,

We thank you for continued patronage of Ethicon Endo Surgery Machines

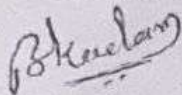
Please be informed that below mentioned machine is discontinued and repair STOP. We request you to please do not use this Machine for any surgeries.

Product No.	Serial No.
G220 - Harmonic Scalpel	88177

We look forward to our long-term association and assure you of our best services. Please feel free to contact our local Sales representative or Customer Service Team (+91 02522 672363) for any further query.


Thanking you

Sincerely yours,



For Johnson & Johnson Pvt. Ltd.
Service & Repair Center, Bhiwandi.




PARAMVIR PRINCE
Pharmacy Officer
Regd. No. 14671
District Hospital Nawanshahr



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