



BIO-MEDICAL EQUIPMENT MAINTENANCE & MANAGEMENT PROGRAM (BMMP) OF  
PUNJAB HEALTH SYSTEMS CORPORATION



# INCIDENT REPORT

I. R. No. 123  
Date 12/12/23  
Region \_\_\_\_\_

1 Device Identification	
a. Asset No.	<u>4200030084</u>
b. Asset description	<u>Oxygen Concentrator</u>
c. Manufacturer Name	<u>N/A</u>
d. Model	<u>ZY-52W</u>
e. Serial No.	<u>2105253221114</u>
f. Any other Details	

2 Date & Location	
a. Hospital Name	<u>CHC MORINDA</u>
b. Department Name	<u>General Ward</u>
c. Date of Occurrence	<u>12/12/23</u>
d. Time of Occurrence	
e. Date of Reported	<u>12/12/23</u>
f. Time Reported	

3 Follow Up Action	
A. BM Work Order No.:	

3 Damage to Equipment	
A. Major <input checked="" type="checkbox"/>	B. Minor <input type="checkbox"/>

5 Description of the Incident (State exactly what was the sequence of events leading up to the incident and where the incident occurred Please add another paper if space provided is not enough)

Machine is submerged in flood & Rain water  
Rusted badly & gaumed. Not Repairable.

6 Cause of Incident	
a. Physical Damage <input type="checkbox"/>	j. Inadequate Illumination <input type="checkbox"/>
b. Missing Spare/Parts <input type="checkbox"/>	k. Hazardous Method or Procedure <input type="checkbox"/>
c. Operating without Authorization <input type="checkbox"/>	l. Non Use of Personal Protective Equipment <input type="checkbox"/>
d. Wrong Usage / Setting <input type="checkbox"/>	m. Patient Action <input type="checkbox"/>
e. Unsafe Equipment <input type="checkbox"/>	n. Fire, Explosion or Natural Calamities <input checked="" type="checkbox"/>
f. Unsafe Position or Posture <input type="checkbox"/>	o. Hazardous Personal Attire <input type="checkbox"/>
g. Working on Moving or Dangerous Equipment <input type="checkbox"/>	p. Unsafe Design or Arrangement <input type="checkbox"/>
h. Distraction, Teasing or Willfull Misconduct <input type="checkbox"/>	q. Equipment Malfunction or Device Failure <input type="checkbox"/>
i. Not Guarded or Temporarily Guarded <input type="checkbox"/>	Other Explain <input type="checkbox"/>

7 Action Taken on Equipment Repair	
a) Minor problem and solved without any financial implications.	<input type="checkbox"/>
b) Minor problem and submitted the quote for required parts.	<input type="checkbox"/>
c) Major problem, needs vendor support for further trouble shooting.	<input type="checkbox"/>
d) Major problem. Can not be repaired, Proposed for BER	<input checked="" type="checkbox"/>

E) Replacement required parts details		Part Nos	Qty.	Approx. Cost
a)				
b)				
c)				
d)				
e)				
Total approx. estimate cost of Repair				

8 Remarks (if any)

Signatures

Engineer Name: Ranbir Singh

Date: \_\_\_\_\_

NODAL OFFICER: ਸੀਨੀਅਰ ਮੈਡੀਕਲ ਅਫਸਰ ਡਿ: ਸੀ.ਐਚ.ਸੀ. ਮੋਰਿੰਡਾ, ਰੂਪਨਗਰ

Date: \_\_\_\_\_



# AOV INTERNATIONAL LLP

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38426

## SERVICE REPORT

HOSPITAL NAME	CHC MORINDA	COMPLAINT NUMBER	Service Call
HOSPITAL TYPE	CHC	COMPLAINT RECEIVED DATE/ TIME	
DISTRICT	ROPAR	COMPLAINT ATTENDED DATE/ TIME	12/12/23
USER CONTACT DETAILS		COMPLAINT RECTIFIED DATE/ TIME	12/12/23
EQUIPMENT TYPE (TICK THE BOX)	<input checked="" type="checkbox"/> UNDER CONTRACT <input type="checkbox"/> UNDER WARRANTY <input type="checkbox"/> UNDER AMC/CMC <input type="checkbox"/> PHYSICAL DAMAGE <input type="checkbox"/> CONDEMNED		

EQUIPMENT DETAIL	EQUIPMENT NUMBER: 4200030084	MANUFACTURER: other
	EQUIPMENT NAME: OXYGEN CONCENTRATOR	MODEL NO: 24-52W
	DEPARTMENT: General ward	SERIAL NUMBER: 2105253221114

**PROBLEM IDENTIFIED:** Machine is Not Working. (Due to flood & Rain water submerged)

**ACTION TAKEN:** Checked and found the m/c was submerged in rain & flood water. found moisture in base & wet. Main PCB, Compressor motor rusted completely. All the repaired item are not separable and also not Available in market. m/c is China model.

PHASE - NEUTRAL (VOLT): 237     
  PHASE - EARTH (VOLT): 235     
  NEUTRAL - EARTH (VOLT): 02

**ENGINEER'S REMARKS:** This M/c is recommended for Condemnation.

SPARES CONSUMED	PART NAME	QTY.	SERIAL NO. / LOT NO.
	/	/	/

**CUSTOMER REMARKS IF ANY:**

JOB COMPLETED SATISFACTORY  YES  NO

CUSTOMER SIGNATURE WITH *ਸੀਨੀਅਰ ਮੈਡੀਕਲ ਅਫਸਰ ਏ. ਐਚ. ਸੀ. ਮੋਰਿੰਡਾ, ਰੁਪਨਗਰ*

FOR AOV INTERNATIONAL LLP

*Rajbir Singh*  
*Ravi*

ENGINEER NAME & SIGNATURE