



**BIO-MEDICAL EQUIPMENT MAINTENANCE & MANAGEMENT PROGRAM (BMMP) OF
PUNJAB HEALTH SYSTEMS CORPORATION**



INCIDENT REPORT

I. R. No. 121
Date 12/12/23
Region

1 Device Identification		2 Date & Location	
a. Asset No.	<u>4200030078</u>	a. Hospital Name	<u>CHC MORINDA</u>
b. Asset description	<u>oxygen Concentrator</u>	b. Department Name	<u>General Ward</u>
c. Manufacturer Name	<u>KONGSUNG</u>	c. Date of Occurrence	<u>12/12/23</u>
d. Model	<u>KSOC-10</u>	d. Time of Occurrence	
e. Serial No.	<u>MA21050581056</u>	e. Date of Reported	<u>12/12/23</u>
f. Any other Details		f. Time Reported	
3 Follow Up Action		3 Damage to Equipment	
A. BM Work Order No.:		A. Major <input checked="" type="checkbox"/>	B. Minor <input type="checkbox"/>

5 Description of the Incident (State exactly what was the sequence of events leading up to the incident and where the incident occurred Please add another paper if space provided is not enough)

machine is submerged in Flood & Rain water Rusted badly & Jammed. Not Repairable.

6 Cause of Incident

a. Physical Damage <input type="checkbox"/>	j. Inadequate Illumination <input type="checkbox"/>
b. Missing Spare/Parts <input type="checkbox"/>	k. Hazardous Method or Procedure <input type="checkbox"/>
c. Operating without Authorization <input type="checkbox"/>	l. Non Use of Personal Protective Equipment <input type="checkbox"/>
d. Wrong Usage / Setting <input type="checkbox"/>	m. Patient Action <input type="checkbox"/>
e. Unsafe Equipment <input type="checkbox"/>	n. Fire, Explosion or Natural Calamities <input checked="" type="checkbox"/>
f. Unsafe Position or Posture <input type="checkbox"/>	o. Hazardous Personal Attire <input type="checkbox"/>
g. Working on Moving or Dangerous Equipment <input type="checkbox"/>	p. Unsafe Design or Arrangement <input type="checkbox"/>
h. Distraction, Teasing or Willfull Misconduct <input type="checkbox"/>	q. Equipment Malfunction or Device Failure <input type="checkbox"/>
i. Not Guarded or Temporarily Guarded <input type="checkbox"/>	Other Explain <input type="checkbox"/>

7 Action Taken on Equipment Repair

a) Minor problem and solved without any financial implications.	<input type="checkbox"/>
b) Minor problem and submitted the quote for required parts.	<input type="checkbox"/>
c) Major problem, needs vendor support for further trouble shooting.	<input type="checkbox"/>
d) Major problem. Can not be repaired, Proposed for BER	<input checked="" type="checkbox"/>

E) Replacement required parts details		Part Nos	Qty.	Approx. Cost
a)				
b)				
c)				
d)				
e)				
Total approx. estimate cost of Repair				

8 Remarks (if any)

Signatures	Engineer Name	<u>Ranjit Singh</u>	NODAL OFFICER	<u>ਸ੍ਰੀ. ਸਚ ਸੀ. ਮੋਰਿੰਡਾ, ਰੂਪਨਗਰ</u>	
	Date		Date		

AOV INTERNATIONAL LLP

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SERVICE REPORT**



38416

HOSPITAL NAME	CHC MORINDA	COMPLAINT NUMBER	Service Call.
HOSPITAL TYPE	CHC	COMPLAINT RECEIVED DATE/ TIME	
DISTRICT	ROPAR	COMPLAINT ATTENDED DATE/ TIME	12/12/23
USER CONTACT DETAILS		COMPLAINT RECTIFIED DATE/ TIME	12/12/23
EQUIPMENT TYPE (TICK THE BOX)	<input checked="" type="checkbox"/> UNDER CONTRACT <input type="checkbox"/> UNDER WARRANTY <input type="checkbox"/> UNDER AMC/CMC <input type="checkbox"/> PHYSICAL DAMAGE <input type="checkbox"/> CONDEMNED		

EQUIPMENT DETAIL	EQUIPMENT NUMBER : 4200030078	MANUFACTURER : KONSUNG BIOMEDICAL
	EQUIPMENT NAME : OXYGEN CONCENTRATOR	MODEL NO : KSOC-10
	DEPARTMENT : GENERAL WARD	SERIAL NUMBER : MA21050581056

PROBLEM IDENTIFIED
Machine is Not Working (Due to flood & Rain Water submerged)

ACTION TAKEN
Checked & found In these m/c the rusting is everywhere due to flood & rain water submerged, and moisture found in base & wet. and compressor and valve is also faulty and m/c is not repairable. because part is not available in market.

PHASE - NEUTRAL (VOLT): 237
 PHASE - EARTH (VOLT): 234
 NEUTRAL - EARTH (VOLT): 02.

ENGINEER'S REMARKS
This m/c is recommended for Condemnation.

SPARES CONSUMED	PART NAME	QTY.	SERIAL NO. / LOT NO.
	/	/	/

CUSTOMER REMARKS IF ANY

JOB COMPLETED SATISFACTORY
 YES
 NO

CUSTOMER SIGNATURE WITH SEAL
 ਸ਼੍ਰੀ ਮਨੀਸ਼ਰ ਮੈਡੀਕਲ ਅਫਸਰ ਏ.,
 ਸੀ ਐਚ ਸੀ ਮੋਰਿੰਡਾ, ਰੂਪਨਗਰ

FOR AOV INTERNATIONAL LLP
 Ranbir Singh,
 Ravi Bhardwaj

ENGINEER NAME & SIGNATURE



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