



BIO-MEDICAL EQUIPMENT MAINTENANCE & MANAGEMENT PROGRAM (BMMP) OF
PUNJAB HEALTH SYSTEMS CORPORATION



INCIDENT REPORT

I. R. No. **119**
Date **12/12/23**
Region

1 Device Identification	
a. Asset No.	42000 30075
b. Asset description	Oxygen Concentrator
c. Manufacturer Name	KONSUNG
d. Model	KSOC-10
e. Serial No.	Ma21050581614
f. Any other Details	

2 Date & Location	
a. Hospital Name	CHC MORINDA
b. Department Name	General ward
c. Date of Occurrence	12/12/23
d. Time of Occurrence	
e. Date of Reported	12/12/23
f. Time Reported	

3 Follow Up Action	
A. BM Work Order No.:	

3 Damage to Equipment	
A Major <input checked="" type="checkbox"/>	B Minor <input type="checkbox"/>

5 Description of the Incident (State exactly what was the sequence of events leading up to the incident and where the incident occurred Please add another paper if space provided is not enough)

Machine is submerged in flood & Rain water Rusted badly & jammed. Not Repairable.

6 Cause of Incident	
a. Physical Damage <input type="checkbox"/>	j. Inadequate Illumination <input type="checkbox"/>
b. Missing Spare/Parts <input type="checkbox"/>	k. Hazardous Method or Procedure <input type="checkbox"/>
c. Operating without Authorization <input type="checkbox"/>	l. Non Use of Personal Protective Equipment <input type="checkbox"/>
d. Wrong Usage / Setting <input type="checkbox"/>	m. Patient Action <input type="checkbox"/>
e. Unsafe Equipment <input type="checkbox"/>	n. Fire, Explosion or Natural Calamities <input checked="" type="checkbox"/>
f. Unsafe Position or Posture <input type="checkbox"/>	o. Hazardous Personal Attire <input type="checkbox"/>
g. Working on Moving or Dangerous Equipment <input type="checkbox"/>	p. Unsafe Design or Arrangement <input type="checkbox"/>
h. Distraction, Teasing or Willfull Misconduct <input type="checkbox"/>	q. Equipment Malfunction or Device Failure <input type="checkbox"/>
i. Not Guarded or Temporarily Guarded <input type="checkbox"/>	Other Explain <input type="checkbox"/>

7 Action Taken on Equipment Repair	
a) Minor problem and solved without any financial implications.	<input type="checkbox"/>
b) Minor problem and submitted the quote for required parts.	<input type="checkbox"/>
c) Major problem, needs vendor support for further trouble shooting.	<input checked="" type="checkbox"/>
d) Major problem. Can not be repaired, Proposed for BER	<input type="checkbox"/>

E) Replacement required parts details			
Required Parts	Part Nos	Qty.	Approx. Cost
a)			
b)			
c)			
d)			
e)			
Total approx. estimate cost of Repair			

8 Remarks (if any)

Signatures	Engineer Name	<i>Ranbir Singh</i>	NODAL OFFICER	<i>ਸ਼੍ਰੀ ਐਚ ਐਸ ਮੋਰਿੰਡਾ, ਰੂਪਨਗਰ</i>	
	Date		Date		

AOV INTERNATIONAL LLP

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SERVICE REPORT**



38409

HOSPITAL NAME	CHC MORINDA	COMPLAINT NUMBER	Service Call
HOSPITAL TYPE	CHC	COMPLAINT RECEIVED DATE/ TIME	
DISTRICT	ROPAR	COMPLAINT ATTENDED DATE/ TIME	12/12/23
USER CONTACT DETAILS		COMPLAINT RECTIFIED DATE/ TIME	12/12/23
EQUIPMENT TYPE (TICK THE BOX)	<input checked="" type="checkbox"/> UNDER CONTRACT <input type="checkbox"/> UNDER WARRANTY <input type="checkbox"/> UNDER AMC/CMC <input type="checkbox"/> PHYSICAL DAMAGE <input type="checkbox"/> CONDEMNED		

EQUIPMENT DETAIL	EQUIPMENT NUMBER: 4200030075	MANUFACTURER: KONSUNG BIOMEDICAL
	EQUIPMENT NAME: OXYGEN CONCENTRATOR	MODEL NO: KSec-10
	DEPARTMENT: GENERAL WARD	SERIAL NUMBER: MA2105 101427 0581614

PROBLEM IDENTIFIED: Machine is Not Working (Due to flood & Rain Water submerged)

ACTION TAKEN: Checked and found the Machine is Not getting on. In the m/c the pump and filter are checked and Card's are faulty and not separable because all Card's are rusted and Compressor are also jammed and part is not Available in market.

PHASE - NEUTRAL (VOLT): 235
 PHASE - EARTH (VOLT): 237
 NEUTRAL - EARTH (VOLT): 02.

ENGINEER'S REMARKS: This M/c is recommended for Condemnation.

SPARES CONSUMED	PART NAME	QTY.	SERIAL NO. / LOT NO.
	/		
	/		
	/		

CUSTOMER REMARKS IF ANY:

JOB COMPLETED SATISFACTORY YES NO

CUSTOMER SIGNATURE WITH SEAL: *ਸ਼੍ਰੀ ਨੀ ਅਰ ਮੁੰਡੀ ਕਲ ਅਫਸਰ ਇੰ,*
ਸ਼੍ਰੀ ਅੰਜ ਸ਼੍ਰੀ ਮੋਰਿੰਡਾ, ਰੁਪਨਗਰ

FOR AOV INTERNATIONAL LLP
Ranbir Singh,
Kavi Bhardwaj
 ENGINEER NAME & SIGNATURE

